



TERMS AND CONDITIONS OF SALE

Purpose

The purpose of this document is to define the terms and conditions for the online booking of parking places available for rental from: SAGEST TIGNES DEVELOPPEMENT (PARKING)

Public-private partnership with share capital of 762,245.09 euros.

Whose headquarters are in Tignes Town Hall.

Whose address is BP 51 - 73321 Tignes Cedex

Registered in the Chambéry Business and Company Register under number 349 231 068.

Whose telephone contact number is:

+33(0)4 79 40 06 70 (non-premium rate number)

Whose e-mail address is: parkings@tignes.net

Application

These terms and conditions govern all parking place bookings made online from the website: www.tignes.net, by post or directly from the parking office.

By booking online, the client fully and unreservedly accepts these terms and conditions of sale.

SAGEST TIGNES DEVELOPPEMENT reserves the right to amend these terms and conditions at any time.

It should be noted that the terms and conditions applicable to bookings shall apply from the time of booking.

Price

The rental price which corresponds to the booking is that which appears on the website on the day of booking and is displayed at the entrance to the car park.

The price is shown in euros and all French taxes applicable to the booking are included.

French taxes are included in the total rental price payable by the client as shown on the booking summary as referred to in the following article.

Booking

Bookings can be made via the website www.tignes.net, by post or directly from the parking office. The order is effective once payment has been made.

Bookings must be made at least 48 hours before the arrival of the client.

The booking of parking places available for rental on the website shall be made via the website www.tignes.net using the following process:

1. The client can opt, or not, for their lift pass to be used as their parking access card.
2. The client enters personal information required for the order to be processed (name, surname, postal address, country, e-mail, telephone).
3. The client enters specific information required for the order to be processed (arrival and departure dates, height of vehicle and parking preferences). The height of the vehicle given at the time of booking is the responsibility of the client.
4. Acceptance of these terms and conditions by the client.
5. Payment of the total cost of the rental shall be made by bank card via the secure payment system E-TRANSACTIONS from CREDIT AGRICOLE.
6. Confirmation of the booking from Tignes Développement Parking shall appear on the website and a confirmation e-mail shall be sent.

The client may proceed through each of the different booking steps only after having validated the previous one.

The client is able to go back through previous steps to amend information before making the final payment.

Once the rental payment has been made by the client, a confirmation e-mail shall be sent to the e-mail address they provided.

This confirmation shall contain the car park access code which is a personalised code assigned to a single vehicle. Any fraud will lead to the cancellation of the parking place.

A successful booking requires the client to provide a valid, correct and non-saturated e-mail address which is checked regularly.

Payment

Payment of the order shall be made in euros to the exclusion of any other currency, regardless of the nationality of the client and the place from where the reservation was made.

The payment for the rental shall be made in full at the time of booking.

Payment can only be made by bank card directly on the website via the E-TRANSACTIONS secure online payment system provided by CREDIT AGRICOLE.

The client's booking shall only be effective once complete and full payment of the total cost is made.

The payment will be listed on the client's bank statement under the name SAGEST Tignes Développement.

CANCELLATION

Except in cases of force majeure, cancellation is admissible up to five days prior to the arrival date. The client should send a cancellation request to the following e-mail address: parkings@tignes.net or by post. During this period a full refund will be made without charge.

For cancellation requests received outside the above approved period the full amount of the transaction shall be retained by Sagest Tignes développement Parking.

For all refund requests, a reason and supporting documents will be required.

Refunds will be made within thirty days of the date of their request.

FORCE MAJEURE

Events of force majeure shall include those usually considered as such by case law and courts of law in France and also:

General or partial transport strikes, access restrictions due to a natural event or a serious medical problem.

Rules governing car park use

By booking a parking place, the client agrees to adhere, fully and without reserve, to the rules governing car park use. These are available upon request from the help desk.

Users must also respect road traffic regulations. In the event of non-compliance with these regulations statements shall be taken (obstructive parking, incorrect use of disabled spaces, etc.).

Customer services

Information is available from SAGEST TIGNES DEVELOPPEMENT PARKING Customer Services:

Via the following telephone number (non-premium rate number, subject to phone provider tariff):
+33(0)4 79 40 06 70 (daily from November to May from 9am to 12pm and 2pm to 6pm)

Via the e-mail address: parkings@tignes.net

Or via the postal address: Tignes Développement Parking La Marlière BP51 73320 Tignes cedex

Contract language

The language of this agreement is French. If the contract is translated into a foreign language only the French version shall be legally valid.

Governing law

This agreement is subject to French law regardless of the nationality of the client or the location where the order is delivered.

Litigation

In the event of litigation, only French courts shall have jurisdiction, regardless of the nationality of the client or the location where the order is delivered.