

The Meublés de Tourisme classification in Tignes

Have your apartment rated!

The owner of a furnished apartment for tourist rental can elect to classify the furnished accommodation according to a rating of 1 to 5 stars.

This "meublé de tourisme" ranking of guest accommodation is voluntary on the part of the owner who may use it as an opportunity to maximize the returns from his rentals, but it is not intended to be a mandatory requirement for undertaking the renting out of holiday lets.

The price has been fixed to 108€ per apartment (to pay once every 5 year).

A classification with significant advantages!

- 71% allowance of **tax advantages** for 5 years in France (*ask us for further details*)
- Get the « **Meublé de Tourisme** » **official denomination** valid for 5 years
- **Promote your accommodation** by its star classification

The classification is compulsory to:

- Benefit from the property owners « **Silver – Gold Ambassador** » **advantages**

The owners who will have had their apartment rated with the new classification will be able to commit to the partnership as Silver or Gold Ambassador, depending on the number of weeks of occupation.

- Appear on the **private renters' website** on www.tignes.net

Put an advert on the website with a photo, a description of the apartment with the owners' details.

- Join **Tignes Réservation** – (*see conditions at Tignes Réservation*)

How to proceed ?

1. Ask for a complete **client file** at the Property owners department or download it on www.tignes.net
2. Decide which **rating you would like to get** and the number of people you want to have it rated for.
3. Send back the complete file to the Property Owners' Department
4. If the file is ok, we will **fix an appointment** for the classification.
5. Before the visit: **prepare your accommodation** as if it was going to be rented (see advice in the client file)
6. During the visit, the evaluator will check whether the apartment is standard with the classification table.
7. After the visit: the evaluator will give a **positive or negative opinion**. The inspection report and classification table will be send by mail to the owner within maximum a month. The owner will have 15 days to contest the classification.

Complaint

If an owner wishes to make a complaint about the rating he got for his accommodation, he will have to ask the Property owners department or the Maison de Tignes for a complaint sheet.

In case the owner receives a complaint from one of his clients, he will have to respond to him within 15 days and send a copy of his response to the Property Owners' department.

Protection et confidentialité des données

In accordance with the Data Protection Act of 6 January 1978, all the computer data concerning you are treated with the strictest confidentiality.

You have the right to access, correct and/or delete any or all your data and the right to oppose its processing, provided this opposition is for a legitimate reason.

The rating criterias

The allocation of these star ratings is conducted by looking at a total of 112 test criteria, divided into three major categories:

- Facilities and amenities
- Customer services
- Accessibility and sustainable development

The classification operates on a point system, where each criterion is assigned a certain number of points. Some criteria are "mandatory", whereas others are "optional" or "selected".

For ranking in the category applied for, the apartment must obtain a "required" number of points and a number of "optional selected" items defined for this category.

Some advices before the visit

Make sure your apartment is clean, tied up and as if it was going to be rented.

If you wish to have your apartment rated for more than 6 people, it will have to be equipped with a second bathroom and a second toilet.

To achieve a ranking, a furnished apartment with a living space designed to accommodate one or two people must offer a minimum floor area of 9 m² when there is a separate kitchen, or at least of 12 m² where a kitchenette is included. If that is not the case, the rating will be refused.

- **General amenities :**

- Check the lights in all the rooms,
- Harmonious coat-hangers have to be installed in the wardrobes,
- Enough chairs for the number of people you wish to have it classified for,
- Make sure the remote control batteries are working in order to see if the television works,
- Make sure there is matching tableware in sufficient quantity for the number of occupants

- **List of advised equipment :**

- Cleaning equipment: a bucket and a scrubbing brush with floorcloth or a mop and bucket with wringer, vaccum cleaner or equivalent, an iron and ironing board (if you miss one the points won't be lost)
- Hairdryer in the bathroom
- Pressure cooker or steamer or stew pot
- Coffee machine
- Kettle
- Toaster
- Bin with lid
- Undersheets on all beds
- 1 pillow per person (2 for 3*), 2 blankets or 1 duvet per bed

- **Customer services**

- Availability of leaflets and brochures containing practical and up-to-date local tourist information,
- Availability of a summary of the rating criterias,
- If there is no internet access in the accommodation, you can inform your clients that they can hippocketwifi at the Maison de Tignes le Lac Welcome desk (see leaflet).

- **Accessibility and sustainable development**

- Set up waste sorting out,
- All lightings must be low economy light bulbs,
- Customer information about actions concerning environmental protection that they can take during their stay,
- Use of environmentally friendly cleaning and consumable products

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